HRS

HOSPITALITY & RETAIL SYSTEMS

ORACLE | Partner

HRS Food & Beverage Systems
Restaurants & Chains

HRS is a leading IT company that has been serving the global hospitality industry for over **35 years.**

Oracle MICROS Simphony POS experts	**The world's largest Oracle Hospitality Partner**
Providing innovative solutions relating to food & beverage establishments, hotels, and retail	**Delivering the highest levels of service and support**

SERVICES:

Implementation of Oracle Hospitality Solutions

Oracle MICROS Simphony POS - new installations, updates, upgrades, configuration changes, interfaces and new modules implementation, and more.

TY N G O Implementation & Support

Our own guest activities, membership/loyalty, and cashless payment system fully integrated with Oracle Hospitality solutions.

Value-Added Support

Local support from certified technicians , and 24-hour, 365-day responsive help desk.

Custom Development

Fiscal interfaces, payment gateways, data exports & reports, integrations, etc.

Complementary Solutions

Such as kitchen intelligence, reporting & analytics, inventory management, labor management, online ordering, table management system, etc.

When you choose HRS, you choose to engage with a reliable and proven partner who cares deeply about you and your business.

Founded in 1990 by British entrepreneur Joanne Vaughan, HRS set out on a path that has transformed the world of information technology in the hospitality and retail market.

Today, HRS is an international company and an IT solutions leader with a team of over 950 talented professionals. No matter where you are located in the world, our team is dedicated to establishing each customer relationship with two common goals in mind -long-term success and steady growth of business.

Unrivaled customer service	**Industry-leading technology & services**
Localized service & support	**Single source solution**

HRS is the best choice for integrated, end-to-end solutions.

We speak the same language as our customers. We understand their requirements and expectations. We make our customers stronger and more efficient; enabling them to focus on what matters most - building a successful and profitable business.

Oracle MICROS Simphony POS

- Streamline food and beverage operations, Labor management, and inventory management Kitchen intelligence
- Real-time reporting and analytics
- Mobility

TYNGO

TYNGO: A fully-integrated leisure and hospitality solution.

- Increase revenue and reduce uncertainty.
- Reward and retain loyal guests.
- Control bookings and resources with one tool.
- Keep your inventory, costs, and profit analysis up to date.

Exceptional Service & Support
Global expertise. Local knowledge.

Our industry-leading customer service team is available round-the-clock to rapidly diagnose and resolve technical problems. They also proactively plan for future support with the goal of reducing your long-term maintenance cost.

- ✔ Global presence, local service
- ✔ Local, onsite support from certified technicians
- ✔ 24-hour, 365-day responsive help desk
- ✔ Technical account managers
- ✔ Project management team
- ✔ Preventative maintenance & disaster recovery
- ✔ System configuration & customizations, installation, upgrades, user training, and personalized documentation

www.hrsinternational.com