



HRS Hospitality & Retail Systems

Overview

HRS is a leading IT company that has been serving the hospitality industry for over

35 years.

The world's
Largest Oracle
Hospitality
Partner

Value-added
support

OPERA PMS
experts

Oracle
MICROS
Symphony
POS experts

Exceptional Service & Support

Global expertise. Local knowledge.

Our industry-leading customer service team is available round-the-clock to rapidly diagnose and resolve technical problems. With the goal of reducing your long-term maintenance cost in mind, our team proactively plans for future support.

- ✓ Global presence, local service
- ✓ Local, onsite support from certified technicians
- ✓ 24-hour, 365-day responsive help desk
- ✓ Technical account managers
- ✓ Project management team
- ✓ Preventative maintenance & disaster recovery
- ✓ System configuration & customizations, installation, upgrades, user training, and personalized documentation



HOSPITALITY & RETAIL SYSTEMS

ORACLE | Partner

When you choose HRS, you choose to engage with a reliable and proven partner who cares deeply about you and your business.

Founded in 1990 by British entrepreneur Joanne Vaughan, HRS set out on a path that has transformed the world of information technology in the hospitality and retail market.

Today, HRS is an international company and an IT solutions leader with a team of over 950 talented professionals. No matter where you are located in the world, our team is dedicated to establishing each customer relationship with two common goals in mind - long-term success and steady growth of business.

Unrivaled customer service

Industry-leading technology & services

Over 35 years of industry experience & success

Global reach & a broad network

Let us solve the problems that keep you from doing what you do best.

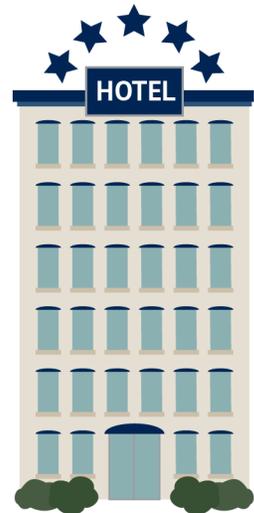
HRS is the best choice for integrated, end-to-end solutions. We speak the same language as our customers. We understand their requirements and expectations. We make our customers stronger and more efficient; enabling them to focus on what matters most - building a successful and profitable business.



Oracle MICROS Simphony POS

- Streamline food and beverage operations
- Labor management and inventory management
- Kitchen intelligence
- Real-time reporting and analytics
- Mobility

- ### OPERA PMS
- Front desk
 - Billing
 - Reservations
 - Profile management
 - Rooms management
 - Global perspective
 - Reporting
 - Accounts receivable



Our Partners

